

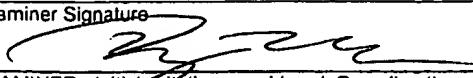
Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-130001	Application No. 09/848,231
Information Disclosure Statement by Applicant (use several sheets if necessary)		Applicant Barry Appelman	
		Filing Date May 4, 2001	Group Art Unit 2174

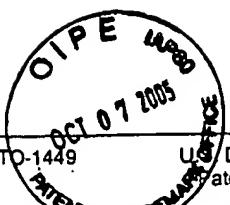
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437.CFR §1.95  
PATENT & TRADEMARK OFFICE

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	6,430,604	08/06/2002	Ogle et al.			
↓	AB	6,535,586	03/18/2003	Cloutier et al.			
	AC						
	AD						
	AE						
	AF						
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	AH						
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Foreign Patent Documents or Published Foreign Patent Applications							
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation
							Yes No
	AL						
	AM						
	AN						
	AO						
	AP						

Other Documents (include Author, Title, Date, and Place of Publication)							
Examiner Initial	Desig. ID	Document					
	AQ						
	AR						
	AS						
	AT						

Examiner Signature 	Date Considered 3/1/07
EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	



Sheet 1 of 1

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<b>Information Disclosure Statement</b> <b>by Applicant</b> <small>(Use several sheets if necessary)</small> <small>(37 CFR §1.98(b))</small>		Applicant Barry Appelman	
		Filing Date May 4, 2001	Group Art Unit 2174

### U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	2001/005861	06/28/2001	Mousseau et al.			
	AB	6,731,308	05/2004	Tang et al.			
	AC	6,065,047	01/2003	Carpenter et al.			
	AD	2003/0004872	01/2003	Gardi et al.			
	AE	2002/0133369	09/2002	Johnson			
	AF	5,276,905	01/1994	Hurst et al.			
	AG	2002/0184089	12/2002	Tsou et al.			
	AH	2003/0037112	02/2003	Fitzpatrick			
	AI	6,788,769	09/2004	Waites, Nigel			
✓	AJ	6,912,563	06/2005	Parker et al.			

### Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
PK	AK	2357932A	07/04/2001	Great Britain				
	AL	01/06748A	01/25/2001	WIPO				
✓	AM	02/03216A	01/10/2002	WIPO				

### Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
PK	AN	"Introducing the Gordano Messaging Suite"; <a href="http://www.gordano.com">http://www.gordano.com</a> ; Copyright 1994-2003 Gordano
	AO	European Search Report mailed August 30, 2005 for European Application No. 03731244
PK	AP	Mckendrick, Joseph; "Internet Call Centers: New Era in Customer Service"; 02/2002; V10, n2, pp22(4)
	AQ	

Examiner Signature	Date Considered
	3/1/07
EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

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RECEIVED MAY 2 2004 U.S. PATENT AND TRADEMARK OFFICE AMERICAN R. \$1.98(b))					

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	2002/0065894	05/30/2002	Dalal et al.			
	AB	2003/0043201	03/06/2003	Abdelhadi et al.			RECEIVED
	AC	2002/0015061	02/07/2002	Maguire			MAR 2 3 2004
	AD	5,327,486	07/05/1994	Wolff et al.			Technology Center 2100
	AE	5,533,110	07/02/1996	Pinard et al.			
	AF	5,557,659	09/17/1996	Hyde-Thomson			
	AG	5,608,786	03/04/1997	Gordon			
	AH	5,721,906	02/24/1998	Siefert			
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	AJ	5,774,670	06/30/1998	Montulli			
	AK	5,793,365	08/11/1998	Tang et al.			
	AL	5,850,594	12/15/1998	Cannon et al.			
	AM	5,870,744	02/09/1999	Sprague			
	AN	5,872,521	02/16/1999	Lopatukin et al.			
	AO	5,878,219	03/02/1999	Vance, Jr. et al.			
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	AQ	5,893,099	04/06/1999	Schreiber et al.			
	AR	5,920,692	07/06/1999	Nguyen et al.			
	AS	5,951,643	09/14/1999	Shelton et al.			
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	AV	5,960,173	09/28/1999	Tang et al.			
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	AX	6,009,413	12/28/1999	Webber et al.			
	AY	6,012,051	01/04/2000	Sammon, Jr. et al.			
✓	AZ	6,014,638	01/11/2000	Burge et al.			

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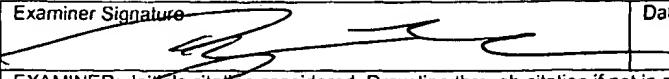
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<p style="text-align: center;"><b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)</p> <p style="text-align: center;">(17 CFR §1.98(b))</p>		Applicant Barry Appelman			
		Filing Date May 4, 2001	Group Art Unit 2173		

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Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AAA	6,026,403	02/15/2000	Siefert			RECEIVED
	ABB	6,026,429	02/15/2000	Jones et al.			
	ACC	6,085,223	07/04/2000	Carino, Jr. et al.			MAR 23 2004
	ADD	6,151,584	11/21/2000	Papierniak et al.			Technology Center 2100
	AEE	6,166,730	12/26/2000	Goode et al.			
	AFF	6,260,148	07/10/2001	Aggarwal et al.			
	AGG	6,269,369	07/31/2001	Robertson			
	AHH	6,301,609	10/09/2001	Aravamudan et al.			
	AII	6,389,127	05/14/2002	Vardi et al.			
	AJJ	6,415,318	07/02/2002	Aggarwal et al.			
	AKK	6,425,012	07/23/2002	Trovato et al.			
	ALL	6,449,344	09/10/2002	Goldfinger et al.			
↓	AMM	6,525,747	02/25/2003	Bezos			

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PK	ANN	EP0862304A2	09/02/1998	EPO			
	AOO	EP1176840A1	01/30/2002	EPO			
	APP	WO 97/46955	12/11/1997	WIPO			
	AQQ	WO 98/16045	04/16/1998	WIPO			
	ARR	WO 97/10558	03/20/1997	WIPO			
↓	ASS	WO 99/08434	02/18/1999	WIPO			

Other Documents (include Author, Title, Date, and Place of Publication)							
Examiner Initial	Desig. ID	Document					
PK	ATT	"AOL technology: turning complicated things into engaging services", 1996 Annual Report, 22 pages.					
↓	AUU	"YAHOO! Messenger Makes the World a Little Smaller, More Informed", pp. 1-2, June 21, 1999.					

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O P TATE MAR 22 2004 U.S. Patent and Trademark Office Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-130001	Application No. 09/848,231
		Applicant Barry Appelman		
		Filing Date May 4, 2001	Group Art Unit 2173	

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Other Documents (include Author, Title, Date, and Place of Publication)				MAR 23 2004
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PIC	AVV	Alan Cohen, "Instant Messaging", 4/13/99, PC Magazine, PC Labs, 2 pages.	Technology Center 2100	
B	AWW	"AOL Instant Messenger Windows Beta Features", 06/24/99, 2 pgs, AOL Instant Messenger All New Version 2.0, 2 pages, 06/24/99, What is AOL Instant Messenger, 3 pages, 06/24/99, Quick Tips for Getting Started, 5 pages, 06/24/99, Frequently Asked Questions About AOL Instant Messenger, 6 pages, 06/24/99.		
	AXX	"What new about exchanging information over the Internet," Outlook 2000 SR-1 (9.0.0.4527) Help File, on or before August 10, 2001, page 1.		
	AYY	"About Internet directory services," Outlook 2000 SR-1 (9.0.0.4527) Help File, on or before August 10, 2001, page 1.		
	AZZ	"Set up LDAP directory services," Outlook 2000 SR-1 (9.0.0.4527) Help File, on or before August 10, 2001, page 1.		
	AAAA	"Look up contact information from an item," Outlook 2000 SR-1 (9.0.0.4527) Help File, on or before August 10, 2001, page 1.		
	ABBB	J.C. Cannon, "Design Guide for Directory-Enabled Applications," [online], April 2001 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://msdn.microsoft.com/library/enus/dnactdir/html/BuildingADApps.asp?frame=true">http://msdn.microsoft.com/library/enus/dnactdir/html/BuildingADApps.asp?frame=true</a> , pages 1-9.		
	ACCC	Microsoft Corporation, "Using ADSI, LDAP, and Network Management Functions With Active Directory," [online], February 2002 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://msdn.microsoft.com/library/enus/dnactdir/html/BuildingADApps.asp?frame=true">http://msdn.microsoft.com/library/enus/dnactdir/html/BuildingADApps.asp?frame=true</a> , pages 1-9.		
	ADDD	Microsoft Corporation, "Comparing Microsoft Active Directory to Novell's NDS," [online], September 1998 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://msdn.microsoft.com/library/enus/dnactdir/html/msdn_activedirvsnds.asp?frame=true">http://msdn.microsoft.com/library/enus/dnactdir/html/msdn_activedirvsnds.asp?frame=true</a> , pages 1-17.		
	AEEE	Microsoft Corporation, "Active Directory Services Interface in the Microsoft Exchange 5.5 Environment," [online], November 1997 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://msdn.microsoft.com/library/enus/dnactdir/html/msdn_activedirvsnds.asp?frame=true">http://msdn.microsoft.com/library/enus/dnactdir/html/msdn_activedirvsnds.asp?frame=true</a> , pages 1-12.		
	AFFF	"Active Directory Service Overview," [online], November 30, 2001 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000/server/evaluation/business-addatasheet.asp">http://www.microsoft.com/windows2000/server/evaluation/business-addatasheet.asp</a> , pages 105.		
	AGGG	"Integrating Microsoft Metadirectory Services and Active Directory," [online], August 31, 2000 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000-server/evaluation/business/adwin2k.asp">http://www.microsoft.com/windows2000-server/evaluation/business/adwin2k.asp</a> , page 1.		
	AHHH	"Benefits of Active Directory in a Windows 2000 Environment," [online], September 20, 2001 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000-server/evaluation/business/adwin2k.asp">http://www.microsoft.com/windows2000-server/evaluation/business/adwin2k.asp</a> , pages 1-9.		
	AIII	"Active Directory," [online], retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000/technologies/directory/AD/default.asp">http://www.microsoft.com/windows2000/technologies/directory/AD/default.asp</a> , pages 1-13.		
	AJJJ	Microsoft Corporation, "Introduction to Active Directory Application Mode," Microsoft Windows Server 2003, August 2002, pages 1-13.		
	AKKK	"Active Directory Features," [online], June 15, 1999 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000/server/evaluation/features/adlist.asp">http://www.microsoft.com/windows2000/server/evaluation/features/adlist.asp</a> , pages 1-4.		
V	ALLL	"Windows 2000 Directory Services," [online], [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/windows2000/technologies/directory/default.asp">http://www.microsoft.com/windows2000/technologies/directory/default.asp</a> , pages 1-2.		

Examiner Signature

Date Considered

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EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

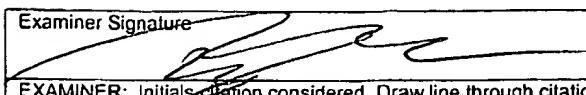
(Substitute Form PTO-1449 (Modified))		U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-130001	Application No. 09/848,231
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)		Applicant Barry Appelman		
		Filing Date May 4, 2001	Group Art Unit 2173	
(37 CFR §1.98(b))				

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
PK	AMMM	"Directory Integration Can Lower Total Cost of Ownership and Increase Application Functionality," [online], July 27, 1998 [retrieved on 2003-05-13]. Retrieved from the Internet <a href="http://www.microsoft.com/presspass/press/1998/Jul98/ActivDPR.asp">http://www.microsoft.com/presspass/press/1998/Jul98/ActivDPR.asp</a> , pages 1 of 4.
	ANNN	William R. Stanek, Microsoft Windows 2000 Administrator's Pocket Consultant [online]. Microsoft Corporation, 1999 [retrieved on 2003-05-08]. Retrieved from the Internet < <a href="http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/05w2kada.asp?fr...">http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/05w2kada.asp?fr...</a> >, pages 1-6.
	AOOO	"Enterprise Identity Management with Windows 2000 and Active Directory," [online], 1999 [retrieved on 2003-05-13]. Retrieved from the Internet < <a href="http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/w2keims.asp?fra...">http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/w2keims.asp?fra...</a> >, pages 1-16.
	APPP	William R. Stanek, Microsoft Windows 2000 Administrator's Pocket Consultant [online]. Microsoft Corporation, 1999 [retrieved on 2003-05-08]. Retrieved from the Internet < <a href="http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/05w2kad.asp?fr...">http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/05w2kad.asp?fr...</a> >, pages 1-10.
	AQQQ	"Integrating Applications with Windows 2000 and Active Directory," [online], October 2000 [retrieved on 2003-05-08]. Retrieved from the Internet < <a href="http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/adappstr.asp?fra...">http://www.microsoft.com/technet/prodtechnol/ad/windows2000/evaluate/adappstr.asp?fra...</a> >, pages 1-12.
	ARRR	"Part I: Active Directory Operations," Active Directory Operations Guide, Microsoft Corporation, Microsoft Windows 2000, Version 1.5, pages 1-187.
	ASSS	"Part II: Tasks and Procedures Appendices," Active Directory Operations Guide, Microsoft Corporation, Microsoft Windows 2000, Version 1.5, pages 1-131.
W	ATTT	"The LP Wireless Messenger", Messenger Documentation, [online]. LP Wireless, Inc., 2001 [retrieved on 2002-11-02]. Retrieved from the Internet < <a href="http://www.lpwireless.com/messengerhelp.htm">http://www.lpwireless.com/messengerhelp.htm</a> >, pp. 1-7.

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Technology Center 2100

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<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)		Applicant <b>Barry Appelman</b>	
		Filing Date <b>May 4, 2001</b>	Group Art Unit <b>2174</b>
(37 CFR §1.98(b))			

<b>U.S. Patent Documents</b>							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	6,549,937	04/2003	Auerbach et al.			
	AB	5,867,162	02/1999	O'Leary et al.			
	AC	6,750,881	06/2004	Appelman, Barry			
	AD	5,940,488	08/1999	DeGrazia, et al.			
↓	AE	2002/0175953	11/2002	Lin, Yun-Ting			

<b>Foreign Patent Documents or Published Foreign Patent Applications</b>						
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass
	AF					

<b>Other Documents (include Author, Title, Date, and Place of Publication)</b>		
Examiner Initial	Desig. ID	Document
PK	AG	Ed Bott and Ron Person, Using Windows 95 with Internet Explorer 4.0, February 17, 1998, Que, Special Edition
	AH	America Online Inc., "New AIM 4.7, September 27, 2001, Internet: <a href="http://aim.aol.com">http://aim.aol.com</a>
	AI	America Online Inc., "AOL Instant Messenger", August 29, 2000, Internet: <a href="http://www.aol.com/aim/">www.aol.com/aim/</a>
	AJ	CNET Networks Inc., "PopUp Killer", September 13, 2001, Internet: <a href="http://download.cnet.com/downloads/0-10059-100-6932612.html">download.cnet.com/downloads/0-10059-100-6932612.html</a>
↓	AK	WebmasterWorld.com Inc., "HTML and Browsers", March 5, 2001, Internet: <a href="http://www.webmaster.com/forum21/367.htm">www.webmaster.com/forum21/367.htm</a>

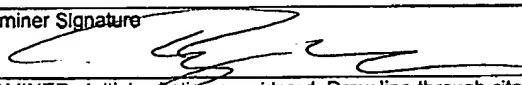
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Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	2003/0028524	02/06/2003	Keskar et al.			07/31/2001
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Foreign Patent Documents or Published Foreign Patent Applications							
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	AN						

Other Documents (include Author, Title, Date, and Place of Publication)		
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PK	AO	Office Action, Application Serial No. 10/184,002, dated January 9, 2007, 16 pages.
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	AR	

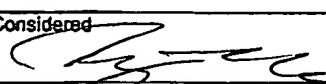
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				<b>Group Art Unit</b> <b>2174</b>

<b>U.S. Patent Documents</b>							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	6,678,719	01-2004	Stimmel, Carol L.	—	—	12/20/1999
✓	AB	6,772,188	08-2004	Cloutier, Jocelyn	—	—	07/14/2000
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	AP						

<b>Other Documents (Include Author, Title, Date, and Place of Publication)</b>		
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PK	AQ	Office Action for U.S. Application No. 10/633,636 mailed October 11, 2006.
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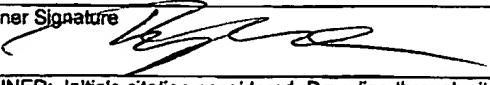
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<b>U.S. Patent Documents</b>							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
PK	AA	6,917,965	07/2005	Gupta et al.	—	—	
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